Summary of Consultation Responses to the City Centre Time and Place Plan

Respondee	Comments	Response/Action
Derbyshire and Nottinghamshire Chamber of Commerce (DNCC)	 Improving public transport and reducing carbon emissions is laudable. However: Restricting car access gives impression city centre is impenetrable. Needs to be accessible to all to retain positive image of city to businesses. Banning motorists from Canal St, Collin St and Middle Hill will have an adverse affect on traffic movement and increase pressure on already overloaded roads (Maid Marion Way, Queens Rd, etc). Also concern will impact on struggling commercial areas to the east. 	Letter of response from Cllr Jon Collins sent 05.11.2013 Comments on traffic noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
Emtel Hawksworth Street, Nottingham	 Against closure of Canal St, risk grid-locking city centre, impact on Eastside businesses. Closure will force people onto Upper Parliament St or to use back roads which have insufficient capacity. Buses would intercept with traffic on Waterway St so just moving congestion from one point to another. Keep as a through road as through traffic contributes to the city's economic development. Instead extend so is a 2-way road for the entire length. If a pedestrian link between the station and city is important why not build a pedestrian walkway above ground, or lower Canal St and have a ground level pedestrian walkway along Carrington St (more impressive and productive). 	Letter of response from Ian Curryer sent 01.11.2013 Comments on traffic noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts. Pedestrian links to City Centre by all means are under investigation.
Park Plaza Hotel	Importance of accessibility – Canal St/Collin St plans are laudable but must accommodate traffic, vital for businesses.	Comments on traffic noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
Hilton Hotel	 Is there a timeline for the plan? What about infrastructure, particularly roads into the city centre? Accessibility is important, currently takes 45 minutes from motorway to city centre. 	The plan does not have a timeline. Many of the major projects are included in the City Council's strategic regeneration programme. Outside the City Centre access is currently impeded by roadworks for NET Phase 2 and other works. This should improve within the next six months.
Gedling Borough Council	Can something be done about logjam of buses in Parliament St?	Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
Nottingham City Transport	 Welcomes the Plan as a clear city centre strategy. Need to ensure quarters remain readily accessible by bus. Agree a key corridor will be from retail core to station through a redeveloped Broadmarsh. Essential the 'City Loop' of the green and turquoise lines & park and rides is maintained so buses can penetrate the central area. Parking fees should be set at sensible levels to not undermine bus fares. 	Comments on buses noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
Nottingham City Transport	Plan is great. Must make sure pedestrians are well catered for, also that buses are properly planned for.	Comments on buses noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
Greener Journeys	 Council done a very good job for bus users, but still accessibility improvements to be made. Bus users needs should not be forgotten in the Plan – bus users are key to success of city centres. Commends the exemplary work of the Council in promoting sustainable public transport – regularly refer to Nottingham as an example of best practice. 	Comments on buses noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
CPT (Confederation of Passenger Transport) East Midlands	 Impressive vision and support many of the Plan's principles. Buses – Crucial buses retain good access to city centre destinations as key to city's success and vitality. Proposals shouldn't increase walking distances to/from bus stops or lengthen journey times (from longer, possibly congested routes around new 	Comments on buses noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.

	 pedestrianised areas, or loss of a direct road link as part of a redevelopment). Coaches – Nottingham perceived by coach operator members as not being particularly coach friendly with inadequate coach parking facilities (pick-up and set-down points) and/or expensive. Offer of assistance in provision of coach facilities for the Castle. 	Coach facilities mentioned in regard to Nottingham Castle, further work needed on coach station and facilities related to tourism offer.
DG Private Hire Limited	 No reference made in the transport section to private hire. Currently have nearly unlimited access, fearful further traffic restrictions may be imposed meaning longer journeys and higher prices to customers. 	Plan amended to include mention of private hires. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
Nottingham resident	 Found not much sense of the residential aspect and implications for those living in flats. Very few numbers, either of current volumes or projected ones – difficult to make specific comments on value of proposals or their likely success. Cycling – Should plan major cycle routes just as you plan major pedestrian routes. Poor cycling routes may undermine some of the Creative Quarter initiatives. Need more cycle stands as current provision is poor. New car routes to release Collin St should have segregated bike lanes designed and built in. Buses – Improve the flow from the station to the centre (too many lights so takes longer than should). Re-institute a pelican crossing, replacing the zebra crossing on Upper Parliament St to improve bus flow. Cars – New route from Maid Marion Way to the south can handle the volume of traffic if properly designed, though no numbers included in the Plan. 	Plan amended to include more reference to those living in the City Centre Detailed proposals will be subject to normal planning consultation processes when they are ready. Need for improved cycle access already referred to in the plan. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
Nottingham Regeneration Limited (NRL)	 Welcome the 'wiring diagram' approach to support regeneration of the city centre. More could be made of the opportunity through the quarters to link Southside and Waterside to the city centre. Support promoting independent shops but question whether Carrington St is a correct priority considering type of development and investment currently occurring. Plan to use heritage as a catalyst for the Creative Quarter regeneration should be noted. Phasing development of quarters – prioritisation indicating key projects and areas would provide greater certainty to investors/developers. Plan needs to be backed by a robust implementation strategy if to provide private sector partners with the confidence they seek prior to investing. 	Waterside is currently outside the boundaries of the City Centre area, however importance of links now included in plan Agreed, believe existing descriptions cover this point Agreed Prioritisation is subject to agreement in the Council's strategic regeneration programme Agreed, being developed in City Council's strategic regeneration programme
Nathaniel Lichfield & Partners on behalf of Intu	 Support overall vision, particularly aim to achieve a higher position in the retail rankings. Welcomes the Council's commitment to exerting 'strenuous efforts' to ensure development of both shopping centres. Plan correctly emphasises the importance of Broadmarsh development, but should also place equal emphasis on development of Victoria Centre to recognise how they act as important anchors to the north and south of the city centre. Vision should refer to the equal priority for development at both Broadmarsh and Victoria Centre as they will be complementary to each other and not competing. Retail development proposed outside the primary shopping area must demonstrate in the first instance it cannot be accommodated in Broadmarsh or Victoria Centre. Plan should therefore emphasise both intu developments will come forward so to direct towards the retail core. Retail uses proposed in the quarters outside the primary shopping area should be small scale and of local nature. Approach will ensure out of centre development does not harm delivery of planned investment, nor the vitality and viability of the city centre. Support allocation of quarters and identification of the retail core, though should not introduce onerous constraints inconsistent with policy – should provide guidance only. Support enhancing walking routes through the retail core. Whilst area should focus on retail uses, complementary uses of restaurants and cafes should also be acceptable. Any measures to control food and drink uses should be justified and evidenced. 	Agreed in principle, plan now amended

Land Securities	Retail core surrounded by quarters is an innovative and useful approach providing allows businesses to develop organically. Concerns could restrict options to attract new operators, steering them and diverting investment towards less restrictive cities.	The Quarters are generally intended to be enabling not restrictive
(own and manage The Cornerhouse)	 Retail core – Object to further use of licensing powers to restrict standing bars. In favour of outdoor cafes. Royal Quarter – There is a demand and need for late night entertainment alongside 	Objection noted, but restriction of standing bars in the retail core is a key element of the plan, subject of course to licensing policy. Objection noted, but again a key element of the plan
	family friendly entertainment. Limiting could restrict letting flexibility. • Canal Quarter – Moving late night economy to other side of Nottingham would leave us with only family friendly options – too restrictive and unnecessary.	Objection noted, Royal Centre has 'variety for all' tag meaning a variety of night time provision, not just family friendly
	 City centre, particularly the retail core must be accessible by all means of transport. 	Agreed
	Collin St/Canal St proposal – Need to be satisfied already congested 'inner ring road' can deal with increased traffic. Also must show that potential damage done to city centre accessibility from the south and east doesn't outweigh any advantages. Concerns also extend to pedetrianisation of Parliament St and Milton St.	Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
The Cornerhouse	• We don't need additional licensing restrictions	Objection noted
The Comemouse	 We don't need additional licensing restrictions. Support much of the proposals, though BID currently do not support the plan as a whole. 	Points noted
Nottingham BID	Wider and more robust research amongst both existing and future/potential businesses considered essential – consultation period has not allowed widespread feedback to be obtained from business members.	Detailed projects will be subject to further consultation and discussion with the BID and businesses generally
	 Plan is a useful concept with the potential to bring a clearer strategy to how the city should be developed. 	
	Support retail core and quarters but must allow businesses to develop organically – should not be restrictive.	Agreed
	 Agree redevelopment of Broadmarsh and route from the station to the retail core is a key objective but should not be at the expense of making the city less attractive or accessible. 	
	 Clearer car parking strategy must be developed, possibly updating the BID's parking study. WiFi must be accompanied by a digital strategy that provides high speed broadband. 	Agreed Agreed
	 BID committed to working in partnership to develop an improved evening shopping offer. Requires significant funding and support (probably free parking and transport). BID will commit 50% of the reasonable funding required for a feasibility study. 	
	 Collin St/Canal St remodelling proposed without research to how the 'inner ring road' would cope with increased traffic. Potential damage to accessibility outweighs any advantages. BID welcome opportunity to discuss in more detail, and prepared to jointly fund the reasonable costs of an independent expert analysis of the traffic flow. 	Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts.
	Moving licensed premises to the Canal Quarter seems highly restrictive and likely to discourage investment from owner and operators.	Objection noted but this is a key element of the plan, subject to licensing policy
Derby Road Regeneration Steering Group	 Welcomes inclusion of Derby Rd as a key distinctive independent retail area. Castle Quarter should include both sides of Derby Rd – Derby Rd has more affinity with The Castle than The Cornerhouse. Also would be in line with the Council's emerging 	Agreed, plan amended
	 Heritage Strategy. Thinking behind the Royal Quarter is not clear – at odds with the predominant upscale and distinctive nature of the majority of current businesses. 	Wording changed to clarify intentions behind Royal Quarter
	 and distinctive nature of the majority of current businesses. Against 'studentification' of the area. 	Noted
	Concerns over the potential impact on Derby Rd from proposed road changes arising	Comments on traffic noted. Agree City Centre needs to be accessible by all
	from the Southern Gateway – making it more difficult for car-borne customers to easily access Derby Rd businesses. Traffic data which justifies the road proposals should be reexamined – no longer valid as based on the proposed Westfield development.	Comments on traffic noted. Agree City Centre needs to be accessible by all modes of transport. Further work is needed to establish clear proposals and assess impacts

	 Concentrated retail core only strengthens Intu's monopoly to the further detriment of independent areas. Exclusion of to the west of OMS works against Derby Rd and similarly lack of plan to address Upper Parliament St. Linear High Street concept should be reconfigured. Each quarter needs its own specific management/steering group to achieve the objectives. Castle Quarter should have a team behind it just as the Creative Quarter. 	Existing City Centre boundary maintained in plan Not agreed. East west independent shops concept covers this point. City Centre retail has to adapt to new circumstances. Linear High St concept is preferred.
The Worm that Turned, Derby Road	 Reiterates the comments of Derby Road Regeneration Steering Group, plus: Plan contains an honest assessment of the challenges faced. However, major concerns, which unless addressed will not give the Plan the broad backing it needs. Castle Quarter should include the southern part of the Royal Quarter (plan included). Linear retail core should be reconfigured on a more triangular basis to include west of OMS and Upper Parliament St (plan included). Conflicting aims in the Plan – desire to build link between day-time and night-time economies doesn't sit well with desire to build a strong independent retail offer. Development of the Creative Quarter and Canal Quarter will stretch the compactness of the city centre. Should consider a free inner city 'hopper' to enable rapid transition. Events should be held in each area to cross promote the others. 	Agreed, quarter boundary amended Not agreed, east west independent shops concept covers this Balance of uses required, with more emphasis given to retail in independent shops areas Free Centrelink hopper bus already exists and extensions to route being considered Agreed
Business Strategy & Support, Nottingham City Council	 Nottingham is not big enough to support two shopping centres. Should demolish Broadmarsh and replace with a park or some kind of public space – gateway into the city from the station would then be green and cycleable. Removal of Broadmarsh from the retail offer would also encourage the use of empty retail units. 	Not agreed, Retail Capacity Study also supports view in plan Park and green space might be possible in general area of refurbished Broadmarsh
Director on behalf of residents at Royal Standard House and City Point	 Broadly support the overall plans. Would like to see more open spaces with cafes and improvement of independent areas. Southern Gateway – little information on the plans for it, could more info be provided. Castle Quarter – needs a conservation and tourism plan. Strong presumption against HMOs and student halls of residence. Support conversion of buildings into high quality residential accommodation. Against 'standing bars' prefer restaurants/cafes. Support an investigation into how Nottingham could attract more non-student residents. City Centre Forum has no formal representation from city centre residents. Would like to discuss how a resident's representation might be achieved to ensure permanent residents (non-students) needs are understood and considered more strongly. "I would also like to invite members of the NCC team to visit us here and hear more about the needs of the more mature residents who wish to live in the city centre." 	Danielle Rowe responded by email on 31.12.2013 Agreed More information will be provided as proposals develop Agree to need for plan, student conversion and standing bar control proposed Will be considered Will be considered
Nottingham Park Residents Association (NPRA)	 Welcome and broadly support vision for the Castle Quarter: Support continued use of certain buildings for office and workspace, conversion of buildings into high quality residential accommodation, protection of listed buildings and heritage assets. Strong presumption against standing bars, HMOs and student halls of residence. Further consideration to be given to updating conservation area plans, possible further Article 4 directions, strong planning enforcement, residential conversions which provide larger units of accommodation (not small flats) so to attract long term residents. Redundant office blocks on the eastern side of Maid Marion Way shouldn't be converted to student accommodation – instead should act as a buffer to the Castle Quarter. Need clarity on opening hour restrictions for night time economy to ensure noise and disturbance doesn't impact on residential amenity. Need co-ordinated policies for planning, licensing and noise enforcement. Need to translate the Plan's objectives for each quarter into clear policies that are delivered robustly in practice. 	Basically agree with exception of student accommodation in some areas especially on Maid Marian Way Will be considered Not agreed, in some cases no planning control anyway Agreed Agreed

Nottingham Society of Artists (NSA)	 NSA located within the heart of the Castle Quarter and on the tourist route to the Castle though the Society's presence and contribution is not acknowledged in the Plan. Previous discussions and correspondences with Cllr Steph Williams about a strategy for 	Danielle Rowe responded by email on 03.01.2014 Contact details provided for Cllr Williams replacement Cllr Anne Peach. Added to the Local Plan consultation database.
, maste (i. es. ty	the area.	
	Can NSA be kept informed and consulted on specific opportunities/plans which affect us?	
Laing O'Rourke	Is there a danger of the plans being Nottingham's view of Nottingham?	Yes but we do try to take the best from other cities' experiences as well
Sports, Leisure & Community Centres, Nottingham City Council	Who is the plan aimed at? Citizens as well as strategic? Not pitched at a level for general public consumption. Too much jargon/terminology.	Sue Flack responded by email on 11.11.2013 and follow up response on 12.11.2013
English Heritage	 Welcomes the inclusion of a vision expressing the importance of the city's heritage. However, could go further to stress the quality of the historic townscape: Amend 'Vision' to read " with a series of important people and events reflected in an array of outstanding buildings and places." Amend page 2 para. 5 to read "However the Castle, the caves and the historic core are some of many under-exploited tourist attractions that if enhanced would encourage more everyight stays in the City Centre" 	Agreed, changes made Agreed, changes made
	 overnight stays in the City Centre." Page 3 bullet point 6 – The Lace Market should feature in the tourist circuit. Some mention of the emerging Heritage Strategy should be made to provide a 'hook'. 	Agreed, changes made Agreed Sup Flock responded by small on 07 11 2012
City Centre resident	 In favour of the proposals which are long overdue. Plan addresses a lot of the issues that exist for city dwellers and employees of businesses. Reducing parking charges would encourage people to stay longer. Free disabled parking should be considered. Proposal for the Collin St and Canal St area unclear. Minor typographical error on page 23. 	Sue Flack responded by email on 07.11.2013 Typographical error corrected. New parking charge regime is now in place and will be continually monitored, including disabled parking spaces Further information will be made available on Collin St and Canal St when preparation work is done
Nottingham resident	 Land to the east of the BBC building needs to be used. Need more housing development by the river. Collin Street Square should have a Robin Hood theme 'Robin Hood Square' (already have Maid Marion Way). Castle also needs more reference to Robin Hood and the original medieval castle. More art in the city centre – move Queen Victoria statue to where it used to be. Canning Circus needs livening up with planting and seating in the paved triangle. Derby Rd needs feature lighting and/or planters to lift it. Accept a smaller Broadmarsh as the idea of a Broadmarsh to balance the Victoria Centre is unrealistic. Stop blocking the northern extension of the Victoria Centre – Council should support. Bring Drury Hill into use to provide space for high end retailers. Need more as other cities have caught up and overtaken Nottingham – Victoria Centre North is essential to regain lead over Leicester and Derby. 	This is likely to be a part of the refurbishment scheme for Broadmarsh
Maber Architects	 Arterial routes need to feed not dissect and cut off flow paths to important focal points. What is the USP of Nottingham – location, history, heritage? and what does it have to offer to accentuate the USP? Need a City Cultural Calendar – advertised programme of uses/events for all civic spaces. Need to offer 3 essential R's – Refreshment, Recuperation, Reorientation. City needs to attract and engage with people 'This is my City' as a city is its people. 	Agreed Vision statement already identified in the plan Agreed Agreed Agreed Agreed Agreed

Newark and Sherwood Council	Plan is comprehensive and bold and wishes its success.	
Nottingham resident	What status, if adopted, will the document hold and where would it sit within the LDF?	Danielle Rowe responded by email on 21.11.2013 Relevant parts of the plan will be included in the formal Local Plan.
Planning and Design	Status of the Plan within context of the emerging local plan is unclear – should be set out in the introduction.	Relevant parts of the plan will be included in the formal Local Plan.
Group (P&DG) on behalf of Nottingham Trent	• Correct to focus on increased dwell time and city centre as a destination, though not clear aspiration is matched by LAPP policies implying regulation over flexibility and adaptation.	LAPP and city centre plan will be aligned in the next formulation of the Local Plan
University (NTU)	Disconnect between proposed LAPP retail policies and regeneration quarters' polices. Greater emphasis needed on the University as an economic, social and sustainability	Agreed more emphasis needed on NTU, plan amended
	 focussed driver for regeneration to achieve a deliverable and liveable Royal Quarter. Should not impose unduly protectionist polices to secondary retail frontages and independent aborning areas. 	Agreed
	 independent shopping areas. City needs to look at how it can secure a new sense of purpose visible in its buildings, streets and spaces so to be recognised at a national and international level. 	Agreed
	Endorse the aspirations and the framework of focussed quarters. Quarters should be capable of developing into liveable neighbourhoods with distinctive characters, but each	Agreed
	capable of meeting the day to day convenience and service needs of residents within walkable districts.	
	Royal Quarter – Relatively modest and low key mix of uses at street level and dead frontages in key locations suppressing potential vibrancy of streets. Also number and	Agreed
	variety of local retail and service providers is insufficient to serve student needs. Greater flexibility needed regarding range and mix of uses acceptable with the University's streets	
	and spaces. Potential for a much greater sense of place. Enhancing the student experience is critical. City needs to retain high quality graduates for economic benefit.	
Nottingham Crime and	 Some real positive aspects of the plan, but areas that would benefit from strengthening: Broad omission of safety – Plan would benefit from a Section 17 Assessment. 	Will be considered
Drugs Partnership	 'Introduction' and 'Vision' sections should include a 'safe' city. 'Weaknesses and threats' section "the City Centre is perceived as dangerous or 	Agreed, changes made The plan does include actions to address this in developing the character of the
	unpleasant to be in the evenings" – if the case then the Plan should include actions to address this. However, not clear upon what evidence the statement is made, may be useful to show comparator data from other core cities.	Quarters and Retail Core
	'Royal Quarter' section – No actions included to address the poor perceptions of the area or make it safe aside from licensing changes. Would benefit from a more comprehensive approach.	Further details will become apparent in development of individual projects
	 'Canal Quarter' section – There needs to be consideration for safety in the design of all new walking routes proposed. 	Agreed
	 'Implementation' section – there should be a Section 17 statement about considering crime and disorder. 	Will be considered
	'Contribution to regulatory and management activities' section – may be a role for the Police and other partners to contribute to the delivery of the vision.	Agreed
Canal & River Trust	Propose joint working on new waterside developments with involvement at the pre-app stage – assist with the master planning of the waterside corridor (e.g. Meadow Lane).	All points agreed and welcomed
	Opportunities for certain developments to utilise canal water for cooling systems. • Collaboration extends to protection and enhancement of the waterway's heritage and	
	 environment – early engagement on development proposals which may have an impact. Ensure new development facilitates access to the waterside. Maximise use of towpaths 	
	as traffic-free routes for pedestrians and cyclists to access the city centre (key gateway) – need for a continuous foot/cycle path along north bank of River Trent linked to canal	

	 towpath. Use of signage to promote routes and destinations accessible by towpath. More focus needed on promotion of culture/leisure along and on the water – propose joint working with City Council and Experience Nottingham on campaigns, events and initiatives to improve awareness and accessibility. Agree Canal Quarter offers an attractive setting for leisure and entertainment uses – must ensure appropriate schemes along canal which maximise the waterside location. Opportunity to work with the City Council's Employment Hub – potential employment and student placement offers. 	
Omentronic Limited	 Overall the exercise is important and should be pursued. Retail, leisure and tourism matters need to significantly overlap with Nottingham's Retail and Leisure BIDS – everyone pulling in the same direction. Broadmarsh and Victoria Centre both require major capital investment, but requires considerable input from the local authority, including financial input. Plan misses the point in considering the linkages between the two centres – Poor mix of retailers on Clumber St mean when they close at 5pm the street dies. Plan doesn't pick up on the major retailers in Old Market Square (Debenhams & Primark), Wheeler Gate, Albert St and Lister Gate – significant to the city's retailing vitality. Only as an add on to the Royal Quarter does OMS get some serious consideration, despite being a key retail link. OMS underachieving in its potential. Centrality and significance of OMS have been misunderstood (the Plan's Conclusion is wrong). Significance of a vibrant OMS woefully misunderstood in role it plays in encouraging footfall from Clumber St towards retailing on Wheeler Gate/Albion St, restaurants on Angel Row/Chapel Bar and tourist attraction of the Castle. Need to look at what exists and where private and public investment has already been made to see how it can be made better for investors and the people of Nottingham. 	Agreed Both schemes now under consideration Main point not agreed – detailed analysis and evidence shows the main shopping routes are north-south and that the core shopping centre has moved slightly east. Old Market Square is still very important but as a mixed use area, not a core shopping area. East-west pedestrian route is recognised and will be improved where possible.
Julie Cresswell	What will there be in place for disabled teenagers or any disabled? Also needs to be more help for those who are either non verbal or have sight issues – need for more inclusion and acceptance throughout the city.	Intended to be covered in family friendly concept for OMS and surroundings.
	Much publicity for city nightlife, same needed for the daytime to improve the offer.	Agreed